

High Speed Internet Customer Checklist

Name: _____

Address: _____

Phone number that DSL will be installed on: _____

_____ Does your computer have an Ethernet connection? If not, this is required before installation.

_____ Do you currently have a netINS account?

_____ Do you need a Static IP Address? Note (Request can take 3-4 working days.)

_____ What speed would you like? (1Mb or 3Mb)

_____ Will you be working from home or playing online games?*

*Our modems normally provide firewall protection that can sometimes interfere with remote connections to workplaces as well as online games. We can disable this function if needed.

Operating System (Circle One)

Windows XP Windows Vista Windows 7 Macintosh

Our modems include a built in router and 4 port switch that will allow up to 4 computers to be connected to the internet at the same time.

Wireless Modem Checklist

_____ Does your computer have a wireless card installed?

Please print the name you would like us to give to your network. This will help to distinguish your connection from someone else's signal.

Operating System (Circle One)

Windows XP Windows Vista Windows 7 Macintosh

This wireless service is intended to be used inside a single building (customer's home) only. Situations may exist where it is not possible for the wireless signal to reach all areas of the home. Interference of the signal may also occur due to cordless phones that operate in the 2.4 GHz range. We will configure a security key for the service so that unauthorized users can't access your network. If additional computers are added after the initial installation, it will be the customer's responsibility to connect those computers to the wireless service using the security key. No wireless connection is ever as robust or reliable as a wired connection.